

Your more rewarding experience is here

Affinity credit card quickstart guide

Step 1: Activate your new card

There are a couple ways to activate your card and choose a PIN:

- online at creditcard.affinitycu.ca/activation_new
- call 1.888.503.2114 from Canada and the US or 647.576.4751 collect

If you've already activated your virtual card, you'll still need to activate your physical card once it arrives in the mail. Just follow the steps above.

Step 2: Create your online account

Once your card is activated you can create your online account at creditcard.affinitycu.ca/webportal/login

- If you receive a message saying that your card has **not** been activated, follow the instructions above to activate.
- If you don't have a password, click **Forgot My Password**.
- If you get an error that says your email address is incorrect, call us at 1.866.863.6237.

Step 3: Link your card to online banking

Link your card it appears alongside your other accounts in online banking and Affinity Mobile!

- Log in here affinitycu.ca. Linking can't be done through Affinity Mobile.
- If you're on a mobile device or laptop, click on **Related Actions** at the top of your screen, If you're on a desktop computer, click on **Link a Card** on the right.
- Follow the prompts to complete linking.

Step 4: Access your online account

Once linked you can view your card details and make real-time payments on your card without leaving Affinity online banking or Affinity Mobile.

To make a real-time payment, complete a transfer from your account and select your credit card account in the **Transfer To** drop down.

You'll also have quick access to your full card account without needing a separate user name and password. Just click on **Manage Card** on the top right corner (or **Related Actions** then **Manage Card** if you're on a laptop). The **Manage Card** option isn't available on Affinity Mobile.

Step 5: Use your card!

Follow these steps to ensure your card is fully activated:

- **1st in-person purchase:** Insert your card. The transaction will be authorized without entering your PIN.
- **2nd in-person purchase:** Insert your card and enter your PIN when prompted.

That's it! You can use the tap function on all future purchases.

Questions?

We're here for you! Give our advisors a call at 1.866.863.6237.