

TeleBanking

Access your banking information 24 hours a day, 7 days a week. Call TeleBanking toll free at 1.866.863.6237.

If you need help along the way, just press 0 during regular Contact Centre hours and one of our representatives will be happy to help you.

Press the * button at anytime to go back to the previous menu.

IMPORTANT:

To disconnect, press the * several times until you hear "Thank you for calling Affinity Credit Union."

TeleBanking Main Menu

Personal Banking	1
Account Balance	1
Account Transactions	2
Transfer Funds Between Accounts	3
Pay Bills	4
Stop Payment	5
RSP Contribution	6
Change ID Code	7
Hours / Locations	2
Teleservice Hours	1
Hours / Locations	0
Speak to Contact Centre Rep	0
Exit TeleBanking	*

Personal Banking Menu

Account Balances	1
Chequing	01 Everyday Savings 17
Maximizer	02 RRIF 22
US	09 PRIF 25
Tiered Savings	11 LIRA 26
TFSA	13 Loan 40
Agri Invest	14 GIC 50
Investor Savings	16 RRSP 99

Balance	
Return to Personal Banking	*
Return to main menu	**
Exit TeleBanking	***

Account Transactions	2
Transaction history	1
Specific transaction	2
Loan payment information	3

Select account	
Chequing	01 Investor Savings 16
Maximizer	02 Everyday Savings 17
US	09 RRSP (variable) 21
Tiered Savings	11 RRIF 22
TFSA	13 PRIF 25
Agri Invest	14 Loan 40

Transaction history	
Further transactions	0
Repeat information	1
Exit	*

Specific transaction	
Specific cheque	1
Specific deposit	2
Exit	*

Specific cheque	
Cheque amount	1
Cheque number	2
Exit	*

Specific deposit	
Select account	1
Search amount	2
Exit	*

Another Transaction	1
Exit	*

Loan payment	
Select Loan Sub #	--
Exit	*

Transfer Funds (From account...)	3
Chequing	01 TFSA 13
Maximizer	02 Investor Savings 16
US	09 Everyday Savings 17
Tiered Savings	11 Loan 40

To account...	
Chequing	01 Agri Invest 14
Maximizer	02 Investor Savings 16
Another Account	07 Everyday Savings 17
US	09 Loan 40
Tiered Savings	11 Exit Transfer *
TFSA	13

Complete	1 Repeat 4
Correct	2 Exit *
Cancel	3

Select currency	
Canadian	1
US	2

Complete	1 Repeat 4
Correct	2 Exit *
Cancel	3

Pay Bills	4
Pay today	#
Future date	mmdd

Select vendor company (listed alphabetically)

From account...	
Chequing	01 Investor Savings 16
Maximizer	02 Everyday Savings 17
Tiered Savings	11

Enter amount

Complete	1 Cancel 3
Correct	2 Repeat 4

Pay another bill	1
Exit bill payment	*

Stop Payment	5
Chequing	01 Tiered Savings 11
Maximizer	02 Investor Savings 16
US	09 Everyday Savings 17

Create	1
Inquire about an existing stop payment	2
Exit	3

Create stop payment	
To stop a single cheque	1
To stop a range of cheques	2
Exit	*

Enter amount, then	1
Enter cheque #, then	2
Exit	*

Complete	1
Cancel	2
Repeat	3

To remove a stop payment	
Single cheque	1
Range of cheques	2
Exit	*

By cheque amount	1
By cheque number	2

Complete	1
Cancel	2
Repeat	3

RRSP contributions (variable only) From account...	6
Chequing	01 Tiered Savings 11
Maximizer	02 Investor Savings 16
US	09 Everyday Savings 17

To account...	
RRSP (variable)	21
Exit	*

Complete	1 Cancel 3
Correct	2 Repeat 4