

TeleBanking

Access your banking information 24 hours a day, 7 days a week. Call TeleBanking toll free at 1.866.863.6237.

If you need help along the way, just press 0 during regular Contact Centre hours and one of our representatives will be happy to help you.

Press the * button at anytime to go back to the previous menu.

IMPORTANT:

To disconnect, press the * several times until you hear "Thank you for calling Affinity Credit Union."

TeleBanking Main Menu

Personal Banking	1
Account Balance	1
Account Transactions	2
Pay Bills	3
Change ID Code	4
Hours / Locations	2
Teleservice Hours	1
Hours / Locations	0
Speak to Contact Centre Rep	0
Exit TeleBanking	*

Personal Banking Menu

Account Balances 1			
Chequing	01	Everyday Savings	17
Maximizer	02	RRIF	22
US	09	PRIF	25
TFSA	13	LIRA	26
Agri Invest	14	Loan	40
Investor Savings	16	GIC	50
		RRSP	99

Balance	
Return to Personal Banking	*
Return to main menu	**
Exit TeleBanking	***

Account Transactions 2	
Transaction history	1
Specific transaction	2
Loan payment information	3

Select account			
Chequing	01	Investor Savings	16
Maximizer	02	Everyday Savings	17
US	09	RRSP (variable)	21
Tiered Savings	11	RRIF	22
TFSA	13	PRIF	25
Agri Invest	14	Loan	40

Transaction history	
Further transactions	0
Repeat information	1
Exit	*

Specific transaction	
Specific cheque	1
Specific deposit	2
Exit	*

Specific cheque	
Cheque amount	1
Cheque number	2
Exit	*

Specific deposit	
Select account	1
Search amount	2
Exit	*

Another Transaction	
Another Transaction	1
Exit	*

Loan payment	
Select Loan Sub #	--
Exit	*

Pay Bills 3	
Pay today	#
Future date	mmdd

Select vendor company (listed alphabetically)

From account...			
Chequing	01	Investor Savings	16
Maximizer	02	Everyday Savings	17
Tiered Savings	11		

Enter amount

Complete	1	Cancel	3
Correct	2	Repeat	4

Pay another bill	
Pay another bill	1
Exit bill payment	*