

Welcome to your Affinity Credit Card

It's time to get set up!

Activating your new card

Congratulations – you've received your new Affinity Credit Card! If you haven't already activated it yet, simply:

- visit us online at creditcard.affinitycu.ca/activation_new;
- call 1.888.503.2114 from Canada and the US; or
- call 647.576.4751 collect.

Registering on the web portal

Now that your card is activated, you can register it on the web portal at creditcard.affinitycu.ca/webportal/login

A couple things to note:

- If you don't have a password, select '**Forgot My Password**' and reset it.
- If you receive a message saying that your card has **not** been activated, use the activation link creditcard.affinitycu.ca/activation_new
- If you attempt to log in and it indicates that your email address is incorrect, please call 1.866.863.6237 for assistance.

Linking your card to online banking

It's time to link your new card to online banking. Linking your card must be done through the website, but once it's done, you'll be able to access it from online banking! Here's how:

- Log in to online banking at affinitycu.ca
- If you're on a mobile device or laptop, click on '**Related Actions**' at the top of your screen or '**Link a Card**' on the right side of your screen if

you're on a desktop computer

- Follow the prompts

Once your card is successfully linked, you'll see your Affinity Credit Card listed under accounts in your online and mobile banking!

One stop access

You can now access the portal right through your online and mobile banking. Just click on your credit card under your account listings and choose '**Related Actions/Manage Card**' - no need to log in!

Before you use your plastic

If you received a virtual credit card, be sure to reactivate your plastic once you receive it.

Using your plastic

You'll need to follow these steps on your first and second purchases:

- **Your first purchase:** You'll need to insert your card into the payment machine. The payment will authorize and you won't need to enter your PIN.
- **Your second purchase:** You'll need to insert your card again, this time you'll be prompted to enter your PIN.
- That's it! Your card is now fully activated and you can tap it going forward!

Questions?

If you have any questions or require assistance, please reach out to one of our advisors at 1.866.863.6237.